

Connection charges

2017/18



developer.services@thameswater.co.uk



0800 009 3921

Monday to Friday, 8am to 5pm

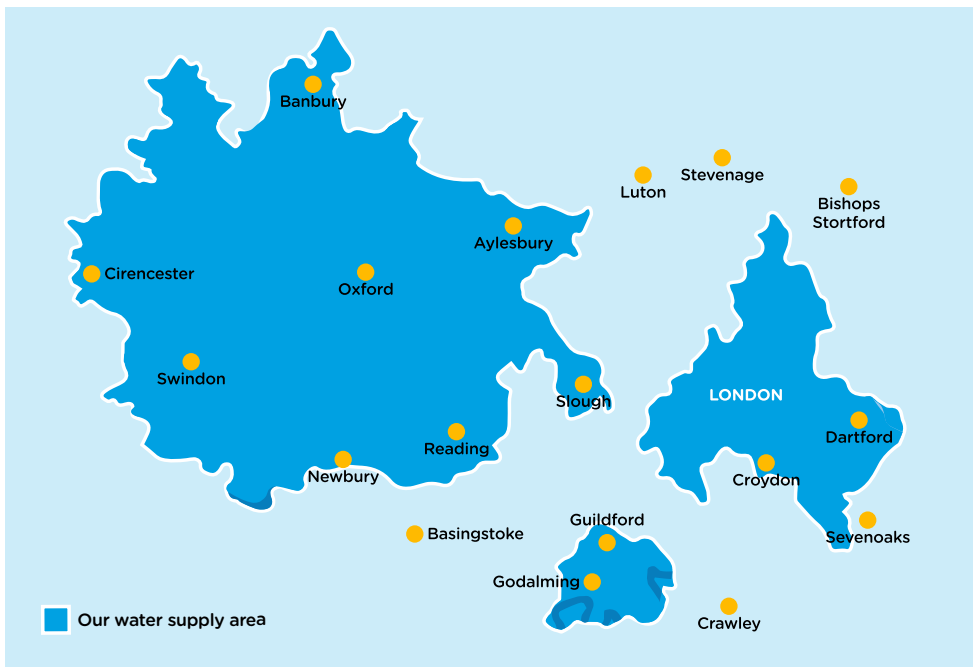


Standard connection charges

This guide presents our standard charges for making connections to our water supply network. It shows the typical costs for linking the service pipe that runs into your property with the water main in the road outside.

The prices shown apply to all quotes we issue on or after 1 April 2017. All quotes are valid for six months and are payable in advance.

Please note, if you want to lay your service pipe differently to what we've quoted for, you'll need to pay any extra costs needed for this connection.



Independent quotations



When applying for a new water supply, you can seek competitive quotes from us and/or independent, accredited self-lay providers to install or 'self-lay' new mains and service pipes.

For example, you may wish to consider this when making multi-utility connections, as it can save you time and money.

We work with self-lay providers who are accredited through the Water Industry Registration Scheme, run by Lloyd's Register. A WIRS-accredited self-lay provider is qualified to build water networks to the quality and specification required in order for them to be owned by us.

For more details on the types of work a self-lay provider can carry out for you, please see the section of our website headed 'Developing a large site' or visit lr.org/en/.

What our charges cover



Our charges cover medium-density polyethylene (MDPE) supplies with an external diameter between 25mm (20mm internal) and 32mm (25mm internal). They include the cost of:

- any excavation needed
- connecting the pipe
- restoring the area to how it was
- installing a stop valve
- fitting a boundary box
- installing a water meter

In order for us to make the connection, you'll need to excavate the pipework on your property so that it's visible. You might need to use a private plumber to do this work. If your pipework isn't visible when we come to carry out the connection, we'll recharge to you any additional work we need to do.

In certain cases you may be required to pay for 'barrier' pipework in addition to the standard cost of connection.

There is also a charge for fitting a meter to an existing supply, if you need a temporary supply to provide 'building water' during construction work. For further details, see page 19 of our [charges schedule](#) for 2017/18.

If we need to lay any additional pipework, there is a charge per linear metre for digging, backfilling and restoring the surface, and for any materials needed. We'll round this to the nearest metre.

Manifolds



Manifold connections can be installed to reduce the need for multiple connections. Using these can be cheaper than multiple individual connections. They're only suitable where there's enough space for the larger chamber and where all customer-side service pipes are laid out to the same point.

Please note that manifolds can only accommodate connections with a 25mm external (20mm internal) diameter.

Application fee

We currently don't charge an application fee for new service connections. However, in 2017/18 we're considering introducing a non-refundable fee that, if you proceed with the connection, will be offset against the total cost.



Infrastructure charges

Infrastructure charges cover the extra demands which new domestic connections put on our existing water mains, sewers and other infrastructure. They help fund improvements to water mains outside the immediate area of the development. The charges are agreed with our financial regulator, Ofwat.

These are known as networks charges when they apply to non-domestic usage.

Domestic supplies include water for drinking, washing, cooking, central heating, and sanitary purposes, and other uses connected with the occupation of a house.

For further details, see page 26 of our [charges schedule](#) for 2017/18.

Laying new mains

If a new main is required in order to supply a development, you will need to contribute towards the cost. We'll quote for this separately where needed.



Traffic management

Traffic management charges fund activities needed to ensure safe working, and minimise inconvenience for drivers and pedestrians.

In our quote, we pass on charges made by Transport for London and/or the highway authority.

We also charge for streetworks costs, including signs and traffic lights.

Certain highway authorities require a permit fee to work in the street.

Parking bay suspensions are often needed so we can work safely. The highway authority can also request suspensions opposite our work to allow room for traffic.

Road or lane closures are sometimes necessary if we or the highway authority decide parking bay suspensions aren't sufficient. In these cases, the highway authority charges a fee.

All of the above costs will be passed on to you.



Development classification for VAT purposes

We use HM Revenue & Customs' interpretation of VAT legislation as our guide on how to correctly charge VAT on the services we provide.

Our work attracts a different rate of VAT according to the type of service we are supplying, the type of property involved and where the work is being carried out. In most cases VAT is applicable either at standard or zero rate. Infrastructure charges are outside the scope of VAT.



Charges for new service connections

Provide and lay a new service connection in unmade ground	Charge
Single connection charge	£467.42
2 port manifold connection charge	£775.49
4 port manifold connection charge	£1,229.96
6 port manifold connection charge	£1,664.41
Pipelaying charge per metre	£42.92
Provide and lay a new service connection in a footpath	Charge
Single connection charge	£700.61
2 port manifold connection charge	£1,030.06
4 port manifold connection charge	£1,730.63
6 port manifold connection charge	£2,207.97
Pipelaying charge per metre	£117.73
Provide and lay a new service connection in a road	Charge
Single connection charge	£899.57
2 port manifold connection charge	£1,196.93
4 port manifold connection charge	£2,106.12
6 port manifold connection charge	£2,454.96
Pipelaying charge per metre	£164.36
Provide and lay a new service connection - no excavation	Charge
Single connection charge	£364.16
2 port manifold connection charge	£617.96
4 port manifold connection charge	£1,122.83
6 port manifold connection charge	£1,593.99
Pipelaying charge per metre	£9.86

Barrier pipework



If we're concerned that the site may have been contaminated at any point, we will require you to install 'barrier' pipework. This is a plastic pipe with a layer of aluminium sandwiched between the layers. All joints must be wrapped in aluminium tape to prevent contaminants entering the water.

In these cases, we make the following charges in addition to our standard costs:

Pipelaying charge per connection	Charge
25mm barrier pipe connection	add £60.18
32mm barrier pipe connection	add £76.97
63mm barrier pipe connection (4 and 6 port manifolds)	add £305.08
Pipelaying charge per linear metre	Charge
25mm barrier pipe connection	add £3.73
32mm barrier pipe connection	add £4.98
63mm barrier pipe connection (4 and 6 port manifolds)	add £13.68

Metering existing supply

Metering existing supply	Charge
Unmade ground	add £207
Footpath	add £273
No excavation	add £314

How to pay

If you've any queries about your quote, please call us on 0800 009 3921. Otherwise, please pay the full amount on your quote using one of the following methods.



Online:

Please pay with your credit or debit card at thameswater.co.uk/payds. You must include the reference number starting 'DS' from your quote in order for us to track your payment.

By phone:

You can call us on 0800 009 3921 to pay by card. Please note that we don't accept American Express or Solo.

By post:

Please make cheques payable to Thames Water Utilities and write the reference number starting 'DS' on the back. Send to:

Thames Water Developer Services
Clearwater Court
Vastern Road
Reading
RG1 8DB

By BACS or CHAPS payment: Please pay to the Thames Water Utilities Ltd account, quoting the reference number starting 'DS' and using the following information:

Sort Code: 60-00-01

Bank Account: 90478703

For international payments, the IBAN number is GB96NWBK60000190478703

For CHAPS payments, the BIC number is NWBKGB2L

Please note that payments can get lost if you don't use the 'DS' reference number.

Contact us



Further information:

www.developerservices.co.uk

Email us at:

developer.services@thameswater.co.uk



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